



Ford Australia Collision Position Statements

October, 2025

Ford Australia has published a suite of new or revised collision position statements to support our Ford Trade Club members to provide quality repairs for their customers.

The statements are available to download from the Ford Trade Club website and provide essential guidance to automotive collision repairers. They support a greater understanding of the Manufacturer Repair Methods that should be referenced for Ford collision repairs.

Ford considers that vehicle owners and repairers are best protected by conducting quality repairs using Manufacturer's repair methods and new Genuine Ford Parts of known provenance, sourced from an authorised Australian Ford dealer.

This is especially important with collision repairs where vehicles need to be returned to a condition where they can perform as intended in any future collision event.

The position statements cover areas like single-use parts, repair versus replace considerations, Advanced Driver Assistance Systems (ADAS) calibrations as well as various material properties and their impact on repair choices.

ADAS features are often interdependent in their functionality and performance. These advanced systems perform a wide range of computations, including distance, angle, and time calculations between objects. The number of calculations and their complexity depend on the specific ADAS features and the level of automation.

Even minor sensor positioning or calibration differences following an impact or repair can cause these calculations to be inaccurate, resulting in incorrect operation of the ADAS systems and danger to vehicle occupants and other road users.

Use of alternative parts or repair procedures may result in a vehicle not performing as intended in a future collision, which can lead to the potential for greater injury and liability for the repairer.

Manufacturer Repair Methods are designed to:

- Restore Vehicles to original tolerances and specifications
- Enable complex systems and sensors to function as intended
- Avoid vehicle performance issues in future collision events
- Return the owner's vehicle to Manufacturer standards
- Eliminate guesswork in the repair process



For these reasons, Ford only warrants and endorses new Genuine Ford Parts, sourced from an authorised Australian Ford dealer.

New Position Statements will continue to be published in response to industry feedback so we welcome you to check-in regularly at <https://www.fordtradeclub.com.au/>

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